

Knowledge sharing in IBM - Questionnaire

Many of the questions in this survey deal with how people in IBM collaborate to exchange knowledge. In this study we are particular interesting in how individuals share knowledge when receiving new work related information. e.g.

- Changes in orders and potential new clients leads
- Changes in client deadlines and specifications
- Changes in IBM policy
- Changes in projects
- Changes in IBM products or services
- Changes in competing products or services

For example: How do you share knowledge when receiving information regarding changes in IBM products or services?

All responses will be kept confidential and the results will only be used for this research. We are looking for your personal opinion, meaning that there are no wrong or right answers. It will take you approximately 10 min to answer the survey.

Thank you for taking the time to participate in this survey.

Q1

To analyze the information collected in this survey, a classification of the data is required. Your personal data will remain confidential and used for categorization purposes only.

What is your age?

- 18-29 (1)
- 30-39 (2)
- 40-49 (3)
- 50-59 (4)
- 60+ (5)

What is your gender?

- Male (1)
- Female (2)

Which department do you currently work in?

- STG (1)
- S&D (2)
- SWG (3)
- GBS (4)
- Other (5)

Q5: To what extent do you agree or disagree with the following statements:

	Strongly Disagree (1)	Disagree (2)	Somewhat Disagree (3)	Neither Agree nor Disagree (4)	Somewhat Agree (5)	Agree (6)	Strongly Agree (7)
1. I am an important part of the organisation's network in my country	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2. I have many connections in the organisation's network in my home country	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q6: How many people in the organisation in your home country do you regularly communicate with?

- 0-3 people (1)
- 4-8 people (2)
- 9-12 people (3)
- 13-17 people (4)
- 18-23 people (5)
- 24+ (6)

Q7: To what extent do you agree or disagree with the following statements:

	Strongly Disagree (1)	Disagree (2)	Somewhat Disagree (3)	Neither Agree nor Disagree (4)	Somewhat Agree (5)	Agree (6)	Strongly Agree (7)
1. I am an important part of the organisation's network in other countries	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2. I have many connections in the organisation's network in other countries	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q8: How many people in the organisation outside your home country do you regularly communicate with?

- 0-3 people (1)
- 4-8 people (2)
- 9-12 people (3)
- 13-17 people (4)
- 18-23 people (5)
- 24+ (6)

Q13: Have you received training in any of these communication platforms? Click where appropriate:

- Wiki (1)
- Email (2)
- Web (e.g experts) (3)
- Facebook (4)
- Twitter (5)
- w3 (6)
- Connections (7)
- Sametime (8)
- Formal meetings (9)
- Workshops (10)
- Video/Phone-conference (11)
- LinkedIn (12)
- Blog (13)

